
Terms, Conditions & Options of Garage Door Advantage Plan

Garage door and garage door openers

Condition of your Garage Door Service & Repair Garage Door Advantage Plan

1. This contract applies to one single family residence per contract.
2. Garage doors and opener equipment must meet code requirements and be in operating condition at the time contract service begins. Garage Door Service & Repair must have safe access to and safe working conditions at and around the garage door and garage door opener.
3. Garage Door Service & Repair shall not be responsible for charges for service or parts you have others provide.
4. Garage Door Service & Repair is not responsible for any lost or stolen items.
5. Garage Door Service & Repair may not be able to make certain repairs due to unavailability of parts from its regular parts suppliers, which include several major parts distributors. Unavailability can result from parts no longer being manufactured. The likelihood of the parts being unavailable is greater with older doors and garage door openers. Garage Door Service & Repair also reserves the right to restrict specific makes of doors and garage door openers from eligibility due to non-availability of parts. The choice of parts to be used shall be at the discretion of Garage Door Service & Repair.
6. Garage Door Service & Repair reserves the right to not repair the door or garage door opener and to recommend replacement by you when the cost of the repair exceeds the value of the existing door or opener.
7. Garage Door Service & Repair is not responsible for losses of any kind, including direct or indirect damages, death, illness, or injury resulting from conditions or events beyond Garage Door Service & Repair's control that impair Garage Door Service & Repair's ability to provide services under this contract. Such conditions include improperly sized garage door, improperly sized springs, improperly sized garage door opener, unavailability of parts, labor difficulties, extreme weather conditions, acts of God, and other conditions beyond Garage Door Service & Repair's control. Garage Door Service & Repair is not responsible for indirect, consequential, or incidental damages (indirect losses or injuries) in any circumstance.
8. Garage Door Service & Repair may, at its discretion, use qualified contractors to fulfill all or any part of its obligation under the terms of this agreement. In the event that we are unable to

provide service due to factors beyond our control, customers may submit invoices for covered repairs completed by other providers for reimbursement by Garage Door Service & Repair.

9. Garage Door Service & Repair's Garage Door Advantage Plan does not cover any material, parts and labor required as the result of abuse, vandalism, fire, freezing, acts of God, power outages, garage structural damages, flooding, and other abnormal conditions.
10. To ensure continued protection, the contract will be automatically renewed at the end of 12 months at regular non-promotional prices and terms then in effect, unless cancelled by you or Garage Door Service & Repair in writing to the other withing 30 days of your contract anniversary date. Further, in the case of a material change to these terms and conditions, you also may cancel this contract within 30 days of your being notified of such change by giving written notice to Garage Door Service & Repair.
11. You are purchasing the Repair Plan contract for one full year. For your convenience, if you move from the covered residence during the term of your Repair Plan contract, your Repair Plan contract with be transferred to your new address, if it is within GAP service territory. When you transfer the account, your Repair Plan anniversary date will be adjusted, with the 12-month term beginning on your transfer date.
12. If payments are late on Repair Plans, Maintenance Plans, Maintenance Services, or equipment purchased from Garage Door Service & Repair, we may demand immediate payment of the great of the entire amount you owe under the terms of this contract or immediate payment of the cost (labor and parts) of all services provided to you less any payments made by you to Garage Door Service & Repair. Further, if your Repair Plan account reaches 120 days past due, Garage Door Service & Repair will cancel your Repair Plan, including all optional coverage. You remain liable for the amount owed at the date of cancellation as set forth above.
13. Inspections and routine preventive maintenance are not covered by the Repair Plan but are available at an extra charge.
14. Parts not shown in the coverage chart and related labor are not covered.

NOT COVERED UNDER PLAN

1. Garage door/opener installation, disconnection of the spring, inspection, and manufacturer-recommended maintenance.
2. Installation of factory update or factory upgrade kits.
3. Labor for replacing sections or entire garage doors and openers and replacing windows on sections.
4. Labor or equipment rental cost of gaining access to or removal of any unit that requires special equipment or tools such as cranes, ladder trucks, etc.
5. Parts will be bent back or straighten out unless it is beyond repair.

6. Damage caused by corrosion, corrosion occurring in an atmosphere containing salt, or rust and any other labor or parts not shown on the coverage chart unless missing from corrosion 30% or more.